

Application Specialists - Radiation Oncology

Elekta, Hong Kong

General Summary

The role supports our customers in the effective use of our equipment and software, including the provision of training, support and assistance. The role also requires to provide pre-sales support and post project application support on our oncology equipment and solutions.

Primarily the role is to be based in Hong Kong. We are also open to discuss with potential candidates who would like to stay in other locations in Asia.

Core responsibilities

Training and Education

- Accurately assess advanced training needs. Develop session goals and length of training with clients. Determine attendees for each planned session. Coordinate schedules cognizant of customer constraints. Deliver training as planned.
- Independently provide Applications training on Elekta's Solutions both on-site and in Elekta premises.
- Prepare for and deliver assigned internal and external courses as required. Document continuing education credits following written procedures.

Application Support

- Support pre-sales support and post project application support in certain areas/countries based on the demand.
- Support the installed base remotely and onsite as required

Others

- Liaise with other members of the Elekta team to address customer concerns promptly & effectively.
- Maintain knowledge of current and past Elekta's Comprehensive Solutions products
- Assist Elekta sales staff and distributors with technical advice for existing and future sites.

Qualifications

- Tertiary Qualifications in Radiation Therapy / Medical Physics / related discipline(s).
- Working knowledge / understanding of Elekta's equipment and solutions is desirable
- Strong verbal and written communication skills
- Strong presentation skills, able to communicate effectively to a group
- Ability to effectively interact with customers
- Demonstrated experience communicating with individuals at all levels of the organization.
- Familiarity with curriculum development process and adult educational methodologies
- Willing and able to travel to different locations at work
- Depending on the candidates' background, experience and capabilities we would also open to refine the role and provide more management and technical responsibilities

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About Elekta

Elekta cares for life. We are a human care company pioneering significant innovations and clinical solutions for treating cancer and brain disorders. The company develops state-of-the-art tools and treatment planning systems for radiation therapy, including brachytherapy and radiosurgery, as well as workflow enhancing software systems across the spectrum of cancer care. Visit us at www.elekta.com

For Application

Please send your CV to Bono Lee at <u>bono.lee@elekta.com</u>. For any enquiry please contact +852 5633 4863